

26' STATEWIDE WEBINARS

February 10, 2026 – 10:00AM (90 min)

- **Faculty:** Donna Benoit
- **Course:** *Strategies for Workplace Collaboration*
- **Description:**

True collaboration begins with the individual and then works its way out into the work environment. The Judicial Branch requires a strong foundation of collaboration to respond to changing environments and stakeholder demographics. Participants will engage in group discussions to better understand how collaboration supports innovation, strengthens relationships, and ensures alignment toward shared goals.

 - Zoom Link: <https://azcourts-gov.zoom.us/j/98045797598>
 - Meeting ID: 980 4579 7598
 - Passcode: 466756
 - Eval: <https://www.surveymonkey.com/r/StrategiesforWorkplaceCollaboration2026>

March 17, 2026 – 10:00AM (90 min)

- **Faculty:** Donna Benoit
- **Course:** *Effective Communication*
- **Description:**

This program allows Judicial Branch employees to explore the impact of effective communication. Participants will examine verbal and nonverbal communication, listening skills, questioning techniques, communication barriers, and personal communication styles, with an emphasis on practical application.

 - Zoom Link: <https://azcourts-gov.zoom.us/j/92590002243>
 - Meeting ID: 925 9000 2243
 - Passcode: 266497
 - Eval: <https://www.surveymonkey.com/r/EffectiveCommunication2026>

April 7, 2026- 10:00AM (90 Min)

- **Faculty:** Attorney General's Office
- Course:** *Victims Have Rights?*

Description:

This training provides fundamental information about victims' rights in the state of Arizona, presented in a format suitable for college, university, or informal learning environments.

- Zoom Link: <https://azcourts-gov.zoom.us/j/98436841012>
 - Meeting ID: 984 3684 1012
 - Passcode: 466127
- Eval: <https://www.surveymonkey.com/r/VictimsHaveRights2026>

April 23, 2026 10:00 am (60 min)

- **Faculty:** Kerri Barnes
- **Course:** *How to create an engaging, empowered and exciting work culture.*
- **Description:** This class describes and provides examples of the 12 elements of a great manager.
- Zoom Link: <https://azcourts-gov.zoom.us/j/95217388696>
 - Meeting ID: 952 1738 8696
 - Passcode: 468807
- Eval: <https://www.surveymonkey.com/r/HowtoCreateanEngaging2026>

May 5, 2026 | 10:00 AM (90 min)

- **Faculty:** Allison Hill
- **Course:** *Managing Conflict: Understanding & Adapting Your Resolution Style*
- **Description:**

This interactive training explores the five conflict resolution styles. Participants will identify their dominant style and learn when and how to adapt for better outcomes through self-assessment, case studies, and hands-on activities.

 - Zoom Link: <https://azcourts-gov.zoom.us/j/95462783203>
 - Meeting ID: 954 6278 3203
 - Passcode: 493419
 - Eval: <https://www.surveymonkey.com/r/ManagingConflict2026>

May 19, 2026 | - 9:00 AM (90 min)

- **Faculty:** Catherine Mazur
Course: *Decision Making: Deciding How to Decide*
Description:
Participants will explore three decision-making models and apply them to case scenarios. The course also examines types of decisions and how to determine when an issue requires formal decision-making.
 - Zoom Link: <https://azcourts-gov.zoom.us/j/95336917440>
 - o Meeting ID: 953 3691 7440
 - o Passcode: 974051
 - Eval: <https://www.surveymonkey.com/r/DecisionMaking2026>
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June 2, 2026 | – 10:00AM (90 min)

- **Faculty:** Laura Ritenour
 - **Course:** **The Importance of Data Accuracy to the Courts – What You Enter Matters!**
 - **Course Description:** Court clerks play an important role in the administration of justice by providing support to judges, attorneys, justice partners, and the public. One of the most crucial aspects of their job is data entry. Every time we enter and save a piece of data into a case, that data can have impact far beyond our building walls. This course will discuss how the court’s data is used in the justice system and why accurate data entry is vital to the administration of justice. It’s important that court clerks understand their impactful and essential role in the Arizona Judicial Branch as we strive to meet the goal of maintaining a high degree of public trust and confidence.
 - Zoom Link: <https://azcourts-gov.zoom.us/j/99903553568>
 - o Meeting ID: 999 0355 3568
 - o Passcode: 198037
 - Eval: <https://www.surveymonkey.com/r/TheImportanceofDataAccuracy2026>
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June 9, 2026 - 10:00 AM (60 min)

- **Faculty:** Madison Kozlak
Course: *Mastering the Message*
Description:
This workshop focuses on tone in written communication. Participants will learn

how word choice, punctuation, and structure influence perception and effectiveness, and will gain tools to communicate with confidence, clarity, and professionalism.

- Zoom Link: <https://azcourts-gov.zoom.us/j/94123718177>
 - o Meeting ID: 941 2371 8177
 - o Passcode: 970523
 - Eval: <https://www.surveymonkey.com/r/MasteringtheMessage2026>
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July 14, 2026 – 10:00AM (90 min)

- **Faculty:** Attorney General's Office
Course: *Victims in the Spotlight*
Description:
This presentation highlights national and Arizona criminal cases where victims transformed tragedy into action, influencing laws and criminal justice procedures. Participants will gain insight into victim-led reform efforts and their lasting impact.
 - Zoom Link: <https://azcourts-gov.zoom.us/j/95223146462>
 - o Meeting ID: 952 2314 6462
 - o Passcode: 551563
 - Eval: <https://www.surveymonkey.com/r/VictimsintheSpotlight2026>
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August 7, 2026 | 9:00 AM (60 min) **ETHICS!!!**

- **Faculty:** Chris Williams
Course: *Ethics and Decision-Making: Navigating Integrity in the Judicial System*
Description:
This session emphasizes ethics as the foundation of trust and justice, equipping judicial employees to navigate public and professional scrutiny while upholding the dignity and impartiality of the courts.
 - Zoom Link: <https://azcourts-gov.zoom.us/j/97621526929>
 - o Meeting ID: 976 2152 6929
 - o Passcode: 121846
 - Eval: <https://www.surveymonkey.com/r/EthicsandDecision-Making2026>
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August 11, 2026 | 10:00 AM (90 min)

- **Faculty:** Jane Noble
Course: *Understanding Vicarious Trauma: Awareness & Resilience in the Workplace*
Description:
Participants will learn to recognize signs of vicarious trauma and understand its impact on emotional health, physical well-being, and relationships. The course emphasizes resilience, self-awareness, and sustainable self-care practices.
 - Zoom Link: <https://azcourts-gov.zoom.us/j/91746011421>
 - o Meeting ID: 917 4601 1421
 - o Passcode: 800727
 - Eval: <https://www.surveymonkey.com/r/UnderstandingVicariousTrauma2026>
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September 25, 2026 | 10:00AM (90 min) ETHICS!!!

- **Faculty:** Sarah Baker
Course: *"Well, Yeah, But..." Justifying Our Behaviors vs. Taking Responsibility*
Description:
Drawing from *Mistakes Were Made (But Not By Me)*, this session explores why people defend their choices and how self-justification can hinder growth. Participants will discuss strategies to move toward ownership and accountability.
 - Zoom Link: <https://azcourts-gov.zoom.us/j/98223363207>
 - o Meeting ID: 982 2336 3207
 - o Passcode: 274274
 - Eval: <https://www.surveymonkey.com/r/JustifyingOurBehaviors2026>
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October 6, 2026 | 10:00 AM (90 min)

- **Faculty:** Madison Kozlak
Course: *Adverse Childhood Experiences (ACEs)*
Description:
This training provides an overview of ACEs and their short- and long-term effects on physical, emotional, and mental well-being. Participants will gain tools to better understand and support individuals impacted by ACEs.
- Zoom Link: <https://azcourts-gov.zoom.us/j/98858321845>
 - o Meeting ID: 988 5832 1845
 - o Passcode: 391881
- Eval: <https://www.surveymonkey.com/r/AdverseChildhoodExperiences-ACEs-2026>

October 15th, 2026 - 10:00AM (90min)

- **Faculty:** Jared Nishimoto
- **Course:** Continuity of Operations Planning Continuity of Operations (COOP) –
- **Class Description:**
- This introductory course provides a clear, practical foundation in Continuity of Operations (COOP) planning. Designed for beginners with little or no prior experience, the class explains why COOP is essential and how organizations can continue critical functions during emergencies, disruptions, or unexpected events.
- Zoom Link: <https://azcourts-gov.zoom.us/j/98940145517>
 - o Meeting ID: 989 4014 5517
 - o Passcode: 733969
- Eval: <https://www.surveymonkey.com/r/ContinuityofOperationsPlanning2026>

Confirmed Faculty – Awaiting Dates & Course Descriptions

- Aaron Burdick